

KELLY-TOOKE Returns & Exchanges

We want you to be completely satisfied with our product. Defective or unused merchandise may be returned within 30 days after purchase for either exchange or refund. Returned or exchanged items must be returned new and unused with all original tags still attached. Shipping charges are only refunded in the event we inadvertently sent the wrong item(s) or the item(s) sent are found to be defective. We will gladly exchange like items and ship to you at no additional charge via ground service (applicable in the US only). Unfortunately, we cannot accept merchandise returns for items purchased from other retailers or websites. Only those purchased from kellytooke.com will be accepted. For exchanges, please return your item(s) with a completed copy of this form. Your exchanged item will ship as soon as we receive the item being returned. In any event, we recommend that you use a shipper that provides a tracking number for exchanges & returns.

ITEMS FOR RETURN				
Reason Code	SKU Number	Color	QTY	Exchange (Y/N)

ITEMS TO RECEIVE IN EXCHANGE				
SKU Number	Product Name	Color	QTY	Price

Reason Codes

- 1. Damaged
- 2. Fit- Too Small
- 3. Fit- Too Large
- 4. Do Not Like the Fit of Product
- 5. Ordered the Wrong Item
- 6. No Longer Want the Product
- 7. Wrong Products Received
- 8. Returning a Gift
- 9. Item Not as Pictured

Ship Returns Package to:

KELLY-TOOKE Returns
1107 Palmer St
Houston, TX 77003

If you have any questions or need assistance, please email us at info@kellytooke.com
 We are available Monday – Friday 6:00 am- 4pm with the following exceptions:
 July 4th, September 5th, November 24th, December 25th and January 1st.